



Directory of Support Services for Victims & Survivors of Child Criminal Exploitation including support for families and professionals

Support for who?	Agency/Organisation	What support is available	
Victims/Survivors	Police	Knife Prevention/Intervention Programme MAVRAC (currently in development)	
	Youth Justice Service (YJS)		
	Axis Counselling	Axis is a charity that provides free and confidential counselling for children and young people aged 11 and over who have experienced sexual abuse. It has offices in Telford and Shrewsbury.	
	BeeU Emotional Health & Wellbeing Service	Bee U exists to help children and young people to be resilient and to have a positive sense of emotional health and wellbeing.	
	Kooth	An award winning free 24 hour, safe and anonymous online emotional health and wellbeing support service for young people.	
	Midwifery		Vulnerable Midwife
			TIMS (Teenage Identified Midwives) support young people during their pregnancy and early months
			Family Nurse Partnership
	Multi Agency Risk Assessment Conference (MARAC)		Multi-agency support and signposting
	West Midlands Paediatric Sexual Assault Service		The West Midlands Paediatric Assault Service provides a 24/7 'one stop' open service to anyone up to the age of 17 who has been the victim of rape, sexual violence and/or sexual abuse.
	Telford & Wrekin Clinical Commissioning Group (CCG)		GP internal counselling services
	Social Care (Telford & Wrekin Council)		Contact Family Connect 01952 385385. A referral would be made to the Brokerage Team to commission or signpost to the most appropriate service
	Strengthening Families (Telford & Wrekin Council)		Contact Family Connect 01952 385385. Delivery of Targeted Group Support
			Whole family working
	Children's Society		Beam – an emotional health and well-being service for children and young people
The Holly Project		The Holly Project is a free, independent support service for victims and survivors of CSE and their families. It is run by CSE survivors. It has a confidential office base in Wellington and aims to help survivors rebuild their lives, offering hope for the future.	
Recharge		Recharge Telford supports under 21's to overcome individual barriers including Drug & Alcohol addiction	

Support for who?	Agency/Organisation	What support is available
	Modern Slavery Helpline	Modern Slavery Helpline and Resource Centre provides 24/7 access to information and support to victims, the public, statutory agencies and businesses
	Female Genital Mutilation (FGM) Helpline	Anonymous helpline to report if you, or know of child, that is at risk, or has had, FGM
	Karma Nirvana	An award-winning charity which supports victims of honour-based abuse & forced marriage
	Telford Samaritans	Offers a safe place for people to talk through their concerns and what they are going through
	Victim Support	Victim Support give emotional and practical help to people who have been affected by crime in West Mercia
	Children Abused Through Exploitation Team (Telford & Wrekin Council)	A service for young people aged over 13 years at risk of exploitation.
	Child Exploitation and Online Protection Centre	CEOP is a law enforcement agency that is here to keep children and young people safe from sexual exploitation and abuse.
	Tell Someone	A campaign to raise awareness of CSE within Herefordshire, Shropshire, Telford and Wrekin and Worcestershire which explains what is CSE, how to spot the signs and where to report concerns.
	Divert	A service that caters for 13-16 year olds who are in, or at risk of being involved in, the Criminal Justice System. It is also a diversionary service aimed at young people who are displaying anti-social behaviour, have started to disengage or who are feeling lost and alone.
The Linden Centre	A short stay school which promotes inclusion and positive behaviour in safe, secure, child centred, positive and nurturing environment.	
Families	Police	Intermediaries for supporting victims through court proceedings
		Family Liaison Officer
	Youth Justice Service (YJS)	Refer to safeguarding for further support
		Parenting Orders
		Normally work with the young person
	Newstart Networks	Family work
		Safety plans
		Understanding reasons behind the behaviour
		How to keep the young person safe (victim and perpetrator)
		Looking at the trauma they have experienced
	Look at the family as a whole, especially with siblings	
Telford & Wrekin Clinical Commissioning Group (CCG)	Services for a young person commissioned on an individual basis where the need is identified	
Social Care (Telford & Wrekin Council)	Comprehensive local information relating to the needs of children. People are encouraged to report children or adult safeguarding concerns to Family Connect .	

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	Strengthening Families (Telford & Wrekin Council)	Contact Family Connect 01952 385385. Delivery of Targeted Group Support Whole family working
	Salvation Army Modern Slavery Helpline	The Salvation Army provides specialist support for victims of modern slavery in England and Wales. The confidential helpline is available 24/7.
	Parents Protect!	Apart of the Lucy Faithful Foundation, this helpline is a dedicated resource to help parents and carers protect children from sexual abuse and exploitation
	Parents Against Child Sexual Exploitation (PACE)	PACE works alongside parents and carers of children who are sexually exploited, or are at risk of being sexually exploited, by abusers external to the family. It offers guidance and training to professionals on how child sexual exploitation affects the whole family. As a parent-led organisation, it recognises that supported, empowered and informed parents are key to tackling child sexual exploitation.
Schools	Police	Safer Neighbourhood Teams – Police Community Support Officers (PCSOs) link with schools Information shared with schools
	Youth Justice Service (YJS)	Education worker provides links and support to schools to manage the perpetrator's behaviour and get them back into school
	Newstart Networks	Looking to develop working with schools, including direct work with the young person
	School Nurses	Linked to schools, but support the young person rather than the teachers
	Education (Telford & Wrekin Council)	Information on the support provided by schools and services available are listed in the Child Protection and Safeguarding in Schools Policies
	Department For Education	The Department For Education has set up a helpline and a contact email for teachers who may have questions or concerns about extremism
Professionals	All	Partnership working Managers/Supervisors Training Supervision Internal counselling services/Occupational Health Resilience training Inductions
	Police	Exploitation & Vulnerability Trainers
		Problem Solving Plans
		Missing Intervention Meetings
		MATES – a partnership that sees police, fire, Trading Standards, environmental health, Border Force, housing enforcement, HMRC, DWP and the GLAA working together focusing on issues such as exploitation of workers, modern slavery, human trafficking and CSE
	MAVRAC (currently in development)	

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	Strengthening Families and Social Care (Telford & Wrekin Council)	Comprehensive local information relating to the needs of children. People are encouraged to report children or adult safeguarding concerns to Family Connect .
	NWG Network	Access specialist support, training & resources for professionals from all sectors tackling CSE
	Hope for Justice	Hope for justice exists to bring an end to modern slavery by rescuing victims. They train professionals to tackle modern slavery and work with businesses to cut it out of their supply chains.